

Frequently Asked Questions

Do the courses cost anything?

The courses are free to all NSCB members including voluntary sector and not-for-profit organisations. The NSCB has a budget for training which is made up of financial contributions by partner agencies. For all profit making organisations please contact the NSCB Business Office for advice and charges on 01604 364036 or e-mail NSCB@northamptonshire.gov.uk.

Will I automatically get a place on the course I've applied for?

All courses are booked on a 'first come first served' basis. The NSCB does reserve the right to cancel any bookings to ensure the training has a sufficient multi-agency focus.

What happens if I fail to attend or have to cancel a course I have booked onto?

The NSCB has a policy in place that all non attendance at training courses will be charged to your organisation at the rates of £50 half day course £100 full day course. More information can be found in the [course cancellations policy](#).

Can I nominate another colleague to go in my place?

No, generally courses are over-subscribed and we prefer to offer cancellations to other applicants who are on the waiting list.

Will my name be put on a waiting list if the course is fully booked?

Yes, you will be contacted if a place becomes available.

If more than one person from my team applies for the same course, will we all get a place?

Not necessarily as we have a responsibility to ensure that all courses have a balanced spread of agencies and roles.

Why does my manager need to know I'm attending a training course?

You need your manager's permission to attend all NSCB courses to ensure that s/he is in agreement and that the course will contribute towards your professional development.



Face to Face Training



The NSCB have commissioned Barnardo's Training and Consultancy to deliver face to face training for the NSCB. This includes training for staff at a variety of different levels.

For more information and to book onto a course please visit the Barnardo's booking page that can be found on the link below.

www.northamptonshirescb.org.uk/training/barnardo-s-training-courses/

Below are the details on some of the courses we are currently offering via face to face training.

The NSCB endeavours to advertise its training programme 6 months in advance and regularly review the courses to be delivered in a multi agency setting.

Thresholds and Pathways, Early Help Assessments

A half day course looking at the Early Help Assessments approach to service provision, looking at thresholds for services and pathways to service provision for different levels of needs. The course will look at assessment, action planning and when to refer for support regarding complex cases. The course will also raise considerations of consent, use of the vulnerability matrix, and highlight the different tools and documents that are available to support the Early Help Assessment process. This course is suitable for anyone who is looking to undertake Early Help Assessments as part of their role.

Working Together

This half day course aims to explore the strengths and tensions of inter-agency working and focuses positively on the multi agency approach to service provision and protecting children. Participants will reflect on how our personal and professional experiences and values may influence our approach to protecting children. The course also covers confidentiality and consent issues involved in communicating across agencies, and look at the range of interventions available to provide support to and protect children and support their families.

Neglect & Child Development

To raise awareness and equip practitioners with information from research and practice evidence so they can identify signs and symptoms of neglect and fully understand the impact on children

Child Sexual Exploitation (CSE)

To identify the key issues in relation to CSE and the different pathways, children/young people can become involved. The course will also highlight local and national guidance, protocols and legislation in relation to CSE as well as using relevant research and learning from SCRs in order to respond to children and young people at risk or involved in CSE.

Learning from Serious Case Reviews

For participants to have the opportunity to understand what lessons have been identified in both national and local serious case reviews.

Domestic Violence, DARIM and Safety Planning

To introduce learners to the Barnardo's Domestic Abuse Risk Identification Matrix (DARIM) and provide learners an opportunity to explore the challenges to working with domestic abuse across agencies and plan effective responses

Thematic Workshops

The NSCB run thematic workshops quarterly in different venues around the county. The topics of these workshops are different each quarter and are based on topics currently of high priority for the workforce. Past examples of topics include CSE, Domestic Violence and Disguised Compliance.

Other Training Courses

Other training courses offered not currently described in the leaflet include FGM, Disguised Compliance, and Voice of the Child, Strengthening Families and Children with Disabilities. We also run ad hoc conference style events on specific subjects for the workforce.

