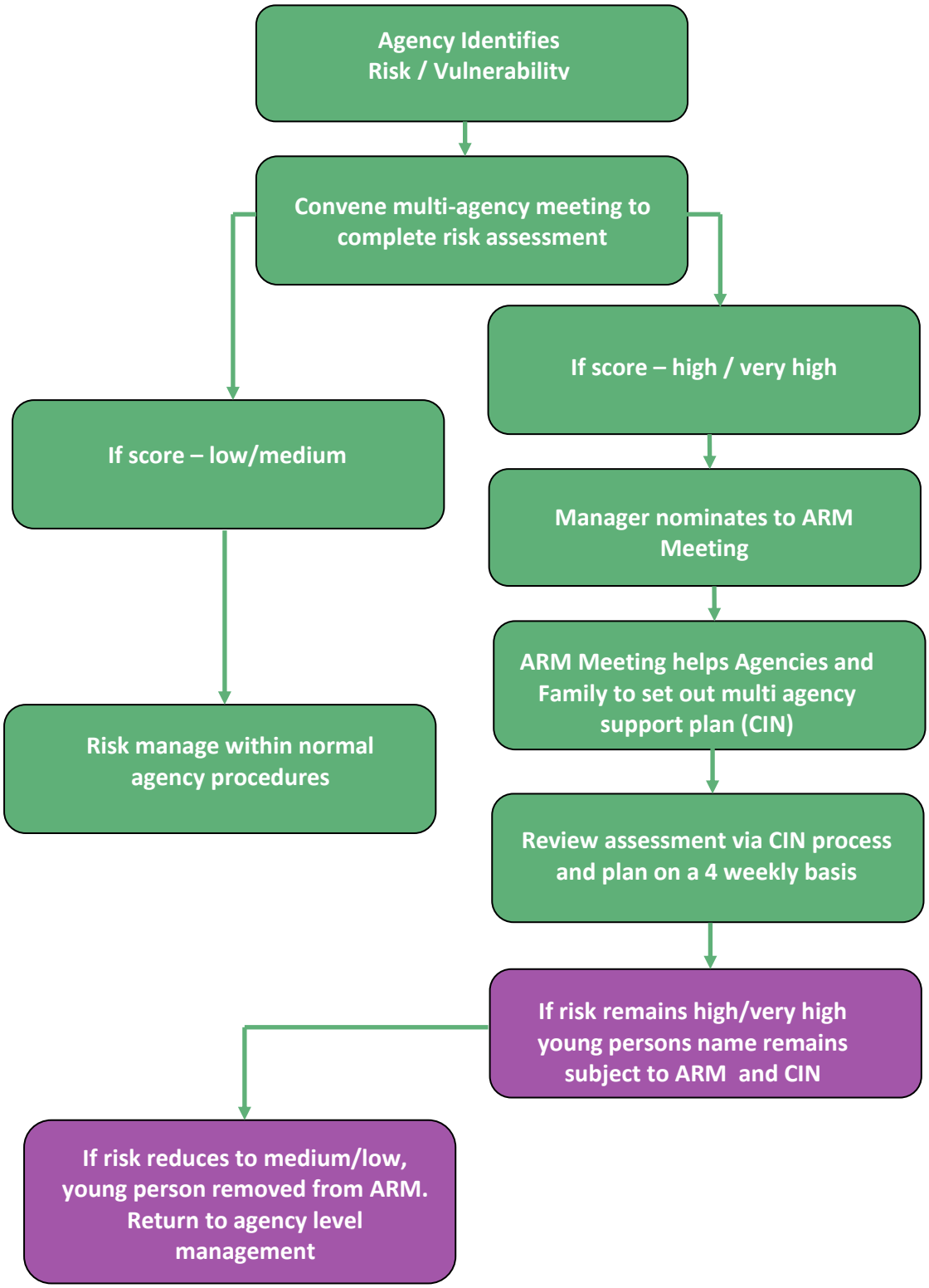
Appendix 2

The Process