



Multi-Agency Toolkit Launch on Child Sexual Exploitation (CSE) in Northamptonshire 2015/2016

Evaluation Report

1. Preamble

This multi-agency event was offered to all agencies (including voluntary sector and faith groups) who are working with children and young people across Northamptonshire. The launch of the Tackling CSE Toolkit formed part of a countywide multi-agency campaign launched by the NSCB on 18th March.

The aims and objectives for delegates were as follows;

- Understand the national context of CSE
- Hear and reflect upon a survivors story
- Raise awareness with frontline practitioners of the risk factors and vulnerabilities associated with young people at risk of CSE
- Understand how the RISE team work with young people at risk of CSE
- Explore and understand the CSE assessment tool and how to refer when a practitioner thinks a child is at risk of CSE
- Plan how they will embed the CSE toolkit within their setting.

Delegates were given a national picture from Sheila Taylor the Chief Executive of the National Working Group for tackling CSE (NWG). They were also given an opportunity to hear about the local picture of CSE from Northamptonshire's Reducing Incidents of Sexual Exploitation operational team (RISE).

Emma Jackson, a survivor of CSE also delivered a powerful, detailed personal account, giving delegates a real account from a victim of CSE.

Julie Dugdale from Barnardo's delivered training to help practitioners respond to CSE, understand how it can happen and how practitioners can respond to cases of CSE. Practitioners were also given the opportunity to work on the assessment tool and complete action plans detailing how they will take the learning from the event back into their respective organisations and embed this into their practice.

Multi-agency training events have many advantages, one of which is the opportunity for professionals from different agencies the opportunity to discuss the subject topic and how it impacts them in their role. It also offers the opportunity for wider understanding of roles and responsibilities of others.

This evaluation particularly looks at the *difference the training made to people's knowledge and understanding*.

The overall response was very positive. There is a detailed analysis within each section of this report. Highlighting the strengths from the event and areas for further improvement.

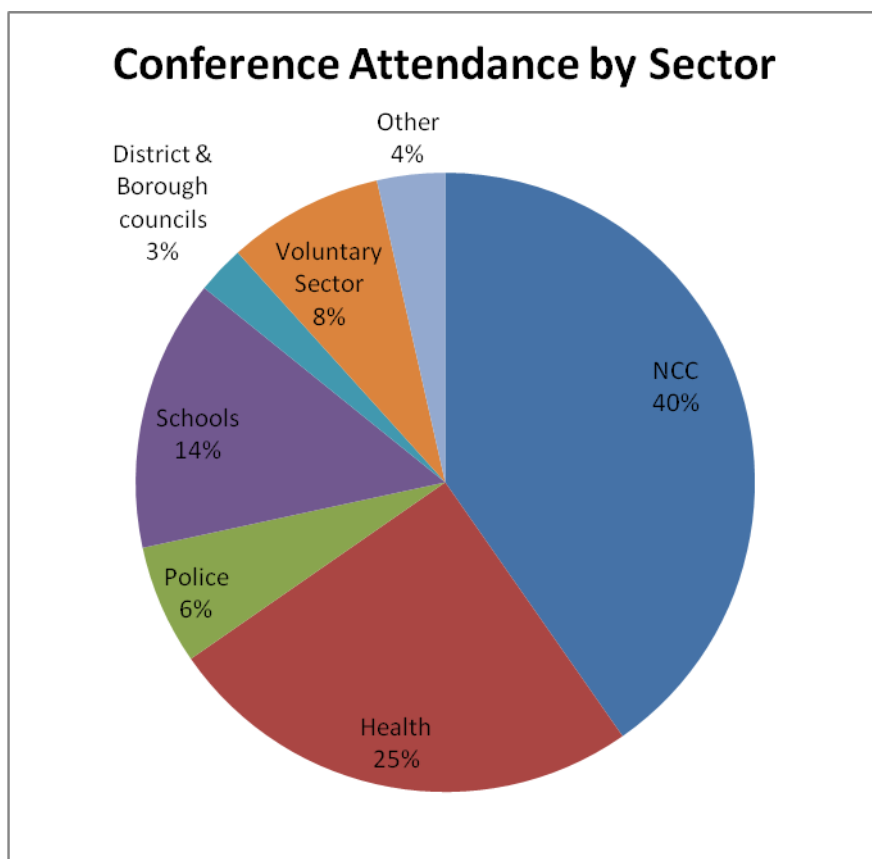
Of 482 registered delegates, (we had several delegates that arrived late to both sessions and did not register) evaluations were given out in conference packs, around 250 responded (some evaluations were partly completed, so return values may vary), this provides us with a 42 % return.

Delegates were asked to respond to a series of statements (from very confident, to not confident at all) to reflect how they felt before attending the conference and after. See Appendix one for the questionnaire.

2. Attendance

The attendance to the conference was good with 80% attendance and a 20% drop off rate.

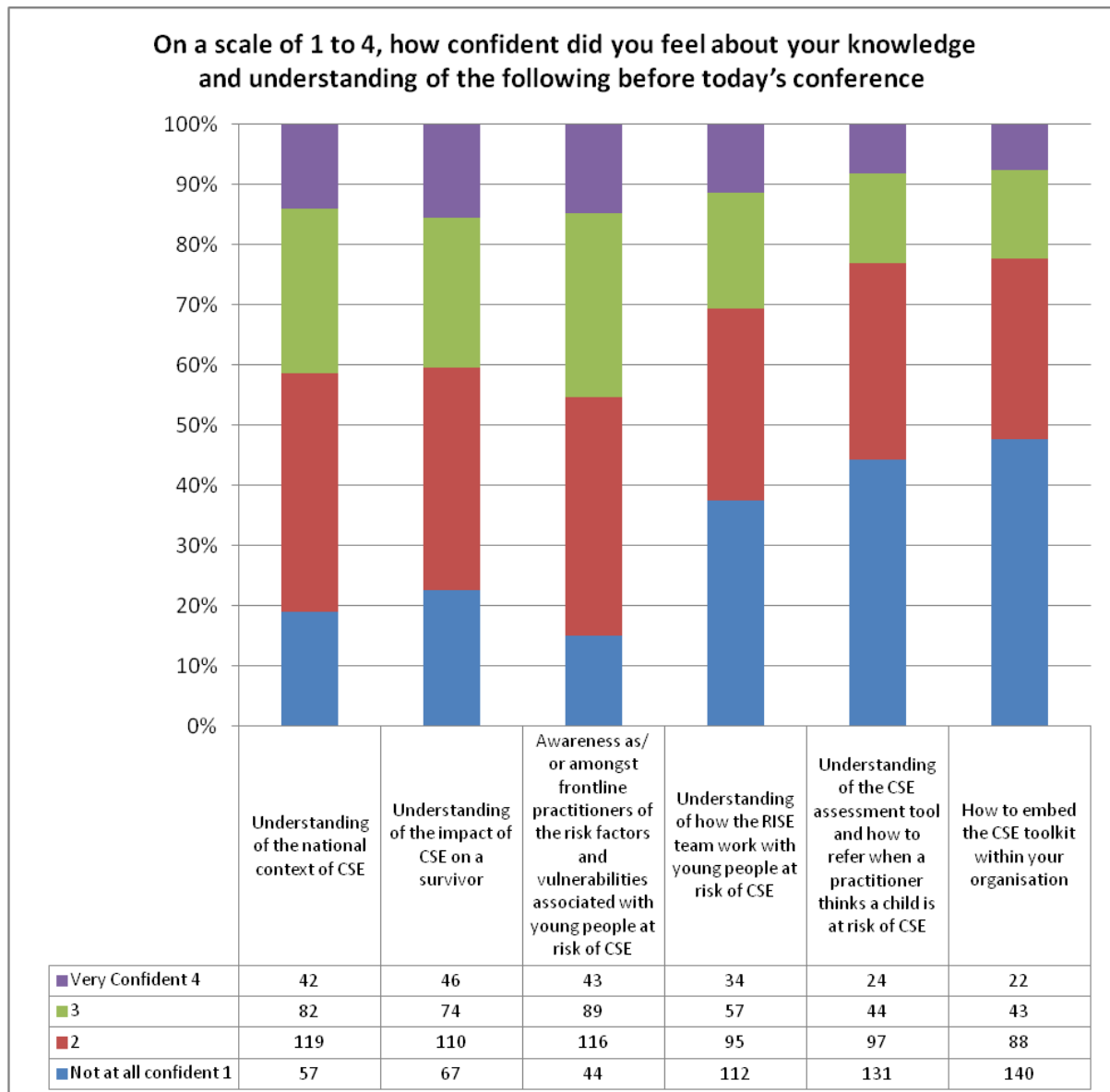
In terms of agency attendance, the table below shows the presence from different sectors, Northampton University, private education companies and representation from the Department for Work and Pensions (DWP) were amongst the 'other'.



Overall 28% of delegates felt that most aspects of the conference were relevant to their role and 68% of delegates felt that all aspects were relevant.

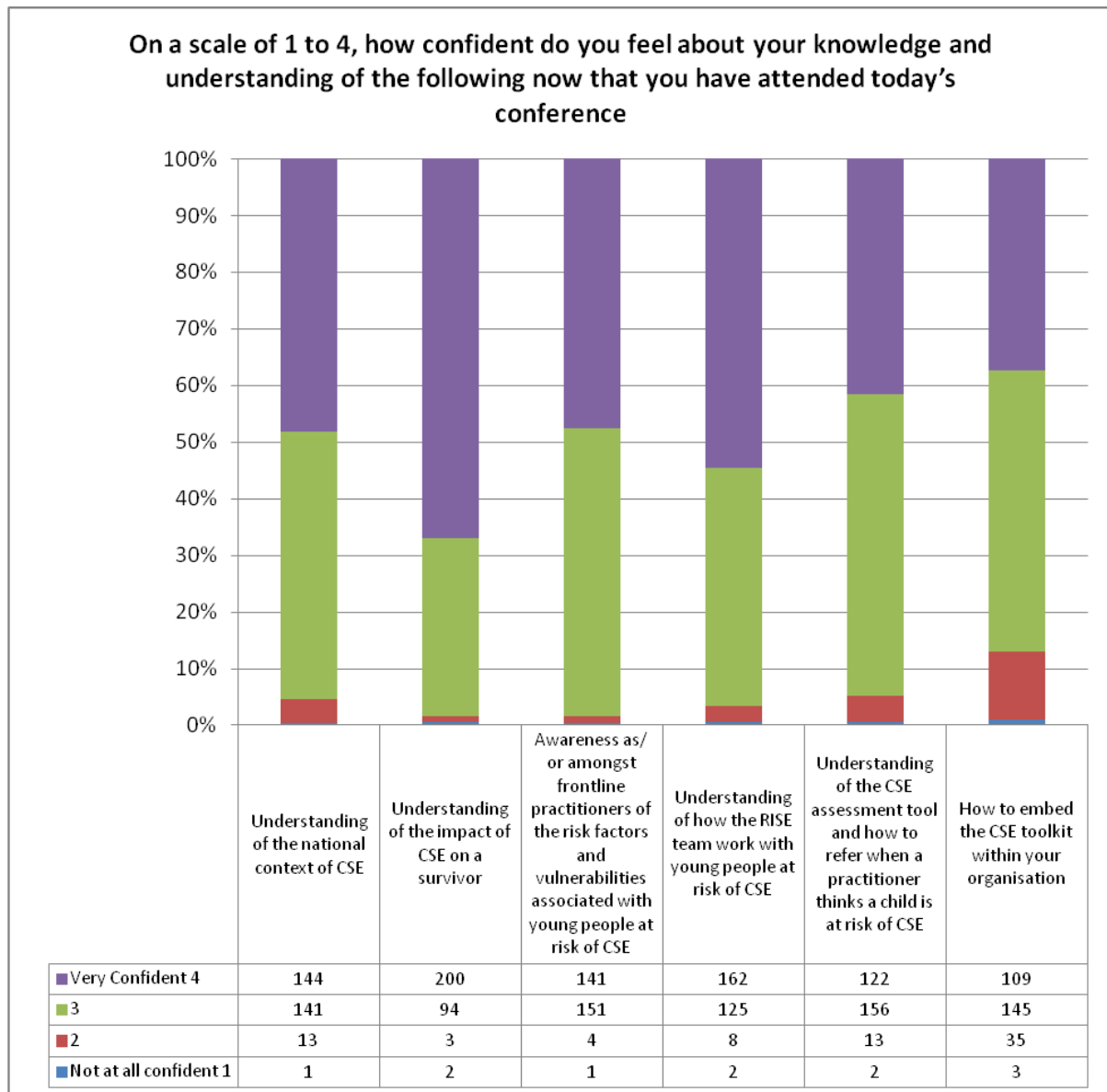
3. Knowledge and Understanding of CSE

Initially we asked delegates to rate the confidence in their knowledge and understanding of CSE within their role. We used the aims and objectives of the conference to indicate the current level of confidence and understanding.



The response shows a varied level of understand with a majority of delegates having little or no confidence in the area. Understanding of the National context and the impact of a survivor were highlighted, 40% of delegates did not feel confident in their level of knowledge prior to the conference. 70% of delegates had little or no confidence in understanding how the RISE team work with young people at risk of CSE. Understanding around the assessment tool, toolkit and how

practitioners should refer a child at risk of CSE was also highlighted with 78% of delegates having little or no confidence in this.



Following the conference, delegates felt their understanding of the national picture and the impact of CSE on a survivor was very confident with 98% of delegates scoring highly in comparison to how they felt before the training.

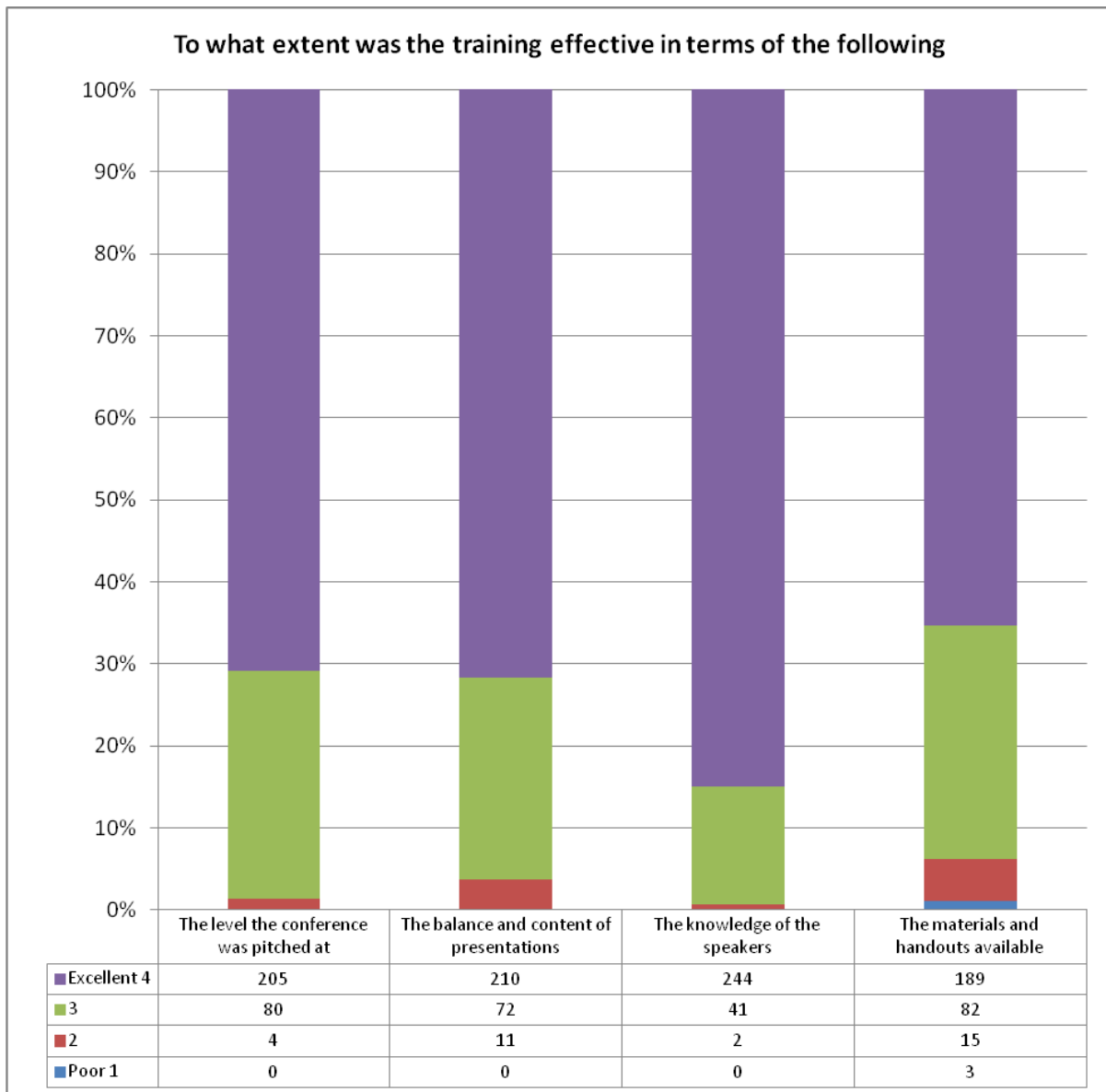
96% of delegates felt very confident in their understanding of the RISE team in comparison to just 30% prior to the event.

87% of delegates felt confident in their understanding of the CSE assessment tool and how to refer when they believe there is a child at risk of CSE in comparison to 12% prior to the session.

In terms of embedding the toolkit within their organisation, delegates felt 87% more confident following the training.

4. Effectiveness of Training

This question looks at what extent the training was effective.



The response to the effectiveness of the training was very positive. 99% of delegates felt that the level the conference was pitched at was either good or excellent (71%).

96% of delegates felt the balance and content of presentations was pitched good or excellent.

Delegates also felt that the knowledge of the speaker and the presentations was to a high standard, with 85% marking excellent.

5. Additional Comments

Overall the additional comments regarding the event strongly focussed on the detailed personal account delivered by Emma Jackson who is a survivor of CSE. Many delegates felt that this was the

most powerful aspect of the conference because it was a very “real” and “honest” account of how a child can be groomed and exploited. Some comments included:

“Emma’s talk was brilliant. She should talk to school children for them to be aware of CSE”

“Emma’s story – inspirational, exceptionally valuable morning”

“Useful to have work/ service stations on entrance & during breaks. Powerful speakers – got the message across”

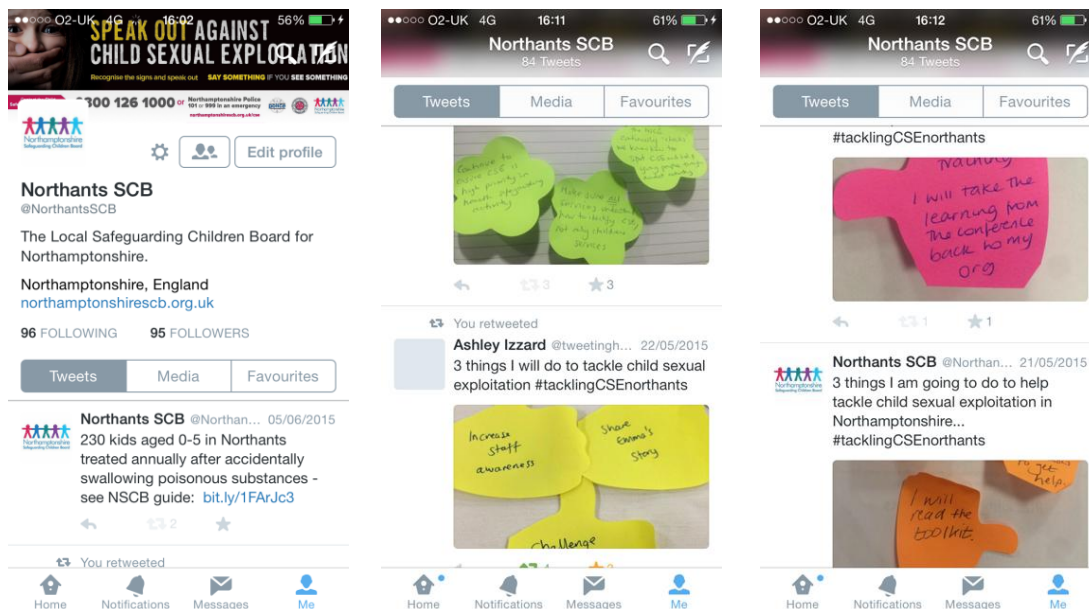
“Very useful, informative & thought provoking conference”

“A great conference, has really raised my awareness of CSE & highlighted key areas for me”

Delegates also commented to say they felt they needed more time to work on the evaluation tool and understand how to use it. Comment was also made regarding the high number of people on the waiting list for the event. The NSCB has provided all the information from the conference including an accessible online suite of presentations, videos from the conference and downloadable tools to use in practice, this will give all those who did not have enough time to look at the materials and/or contact the presenters for further advice and guidance. This also gives those who were not able to attend an opportunity to learn and embed into practice.

7. Media Coverage

The event received a range of media coverage. The NSCB used this event as a platform to launch its new twitter page and as part of an activity on the day, encouraged delegates to take part in an activity where they uploaded their “pledges” to tackle CSE in Northants over the next 12 months.



The response was very positive to this campaign with many participating in the activity and the NSCB receiving a lot of attention through the Twitter site for the following week after the conference. We have been able to provide delegates with updates regarding the conference through this channel and link up with partner organisations in informatin sharing.

The event also received media attention from BBC Radio Northampton, who covered the story all day and BBC Look East who delivered interviews with Julie Quincy, Richard Tompkins and Emma Jackson. This was highlighted as the first story on the 6pm and 10.35pm local news.



The Northants Evening Telegraph also highlighted the event in an article in their newspaper and online publications.

8. Practical Arrangements of Event

As part of the evaluation we looked at the response to the practical arrangements of the venue, its facilities, location and accessibility. We also evaluated the booking administration and pre-event information. The overall response was positive, 69% of delegates found booking on excellent, 72% of delegates found the location and accessibility excellent and 63% of delegates felt the facilities of the venue were excellent.

9. Next Steps

As a next step the CSE Action Plan now reflects the work from the conference and a need for embedding the learning into practice. The following actions now follow this conference;

- Collation of all completed action plans and return to owners.
- follow up of action plans and produce a progress report within 6 months of the conference.
- Ensure members of the CSE & Missing Subgroup ensure all practitioners across partnership agencies are trained in the use of the CSE toolkit.